

A medication incident is...

Institute for Safe  
Medication Practices Canada

SafeMedicationUse.ca

a mistake with medicine, or  
a problem that could cause a  
mistake with medicine.

Examples of things that could be  
reported to SafeMedicationUse.ca  
include:



A mistake with your  
prescription for a medicine



A mistake with a medicine  
that happens at home



A confusing label on  
a medicine



A mistake that happens  
while you are receiving a  
medicine in hospital



ISMP Canada is  
an independent not-for-profit  
organization dedicated to  
advancing medication safety.

To learn more about  
ISMP Canada's mandate  
to reduce preventable harm  
from medications, visit our  
website at:

[www.ismp-canada.org](http://www.ismp-canada.org)

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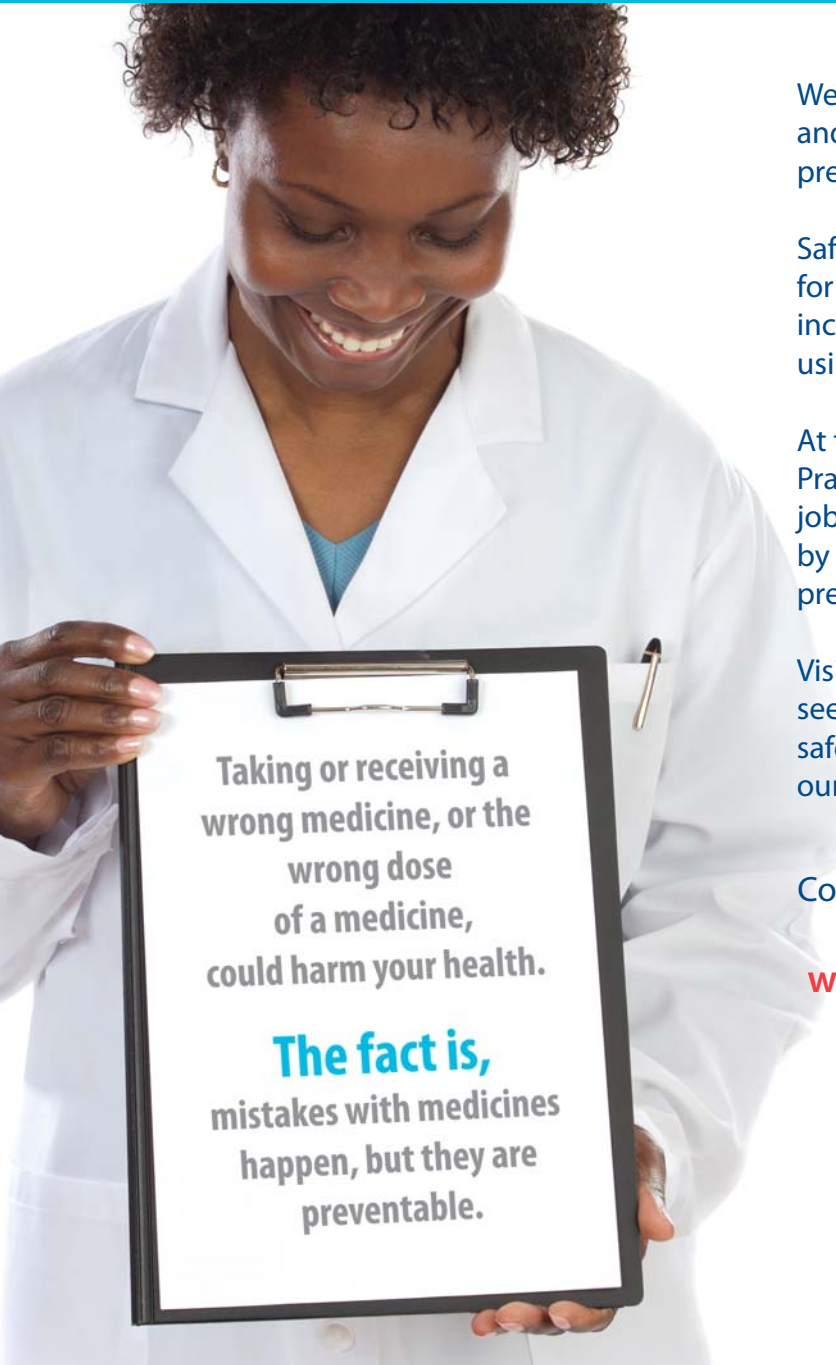
**Consumers like you**

**can play a vital role in  
preventing harm from  
medication incidents**

Brought to you by ISMP Canada, with  
support from Health Canada

Have you ever experienced a mistake with your medicine?

Together we can help prevent medication errors



Taking or receiving a wrong medicine, or the wrong dose of a medicine, could harm your health.

**The fact is,** mistakes with medicines happen, but they are preventable.

We believe that health professionals and consumers can play active roles in preventing mistakes in health care.

SafeMedicationUse.ca provides a way for consumers to report medication incidents and to get information about using medicines safely.

At the Institute for Safe Medication Practices Canada (ISMP Canada), our job is to study these incidents reported by you and recommend ways to prevent them.

Visit [www.SafeMedicationUse.ca](http://www.SafeMedicationUse.ca) and see our useful tips and resources for safe medication use. Sign up to receive our free newsletters by email!

Consumers can report medication incidents to ISMP Canada at [www.SafeMedicationUse.ca](http://www.SafeMedicationUse.ca)

or by phoning ISMP Canada toll-free at **1-866-54-ISMPC** (1-866-544-7672)



SafeMedicationUse.ca is a pilot project of the Canadian Medication Incident Reporting and Prevention System (CMIRPS), a Canadian initiative to prevent harmful medication incidents.