



Consumers Can Help Prevent Harmful Medication Incidents

## SafeMedicationUse.ca Newsletter

Volume 15 • Issue 2 • February 29, 2024

### Your Report Makes a Difference

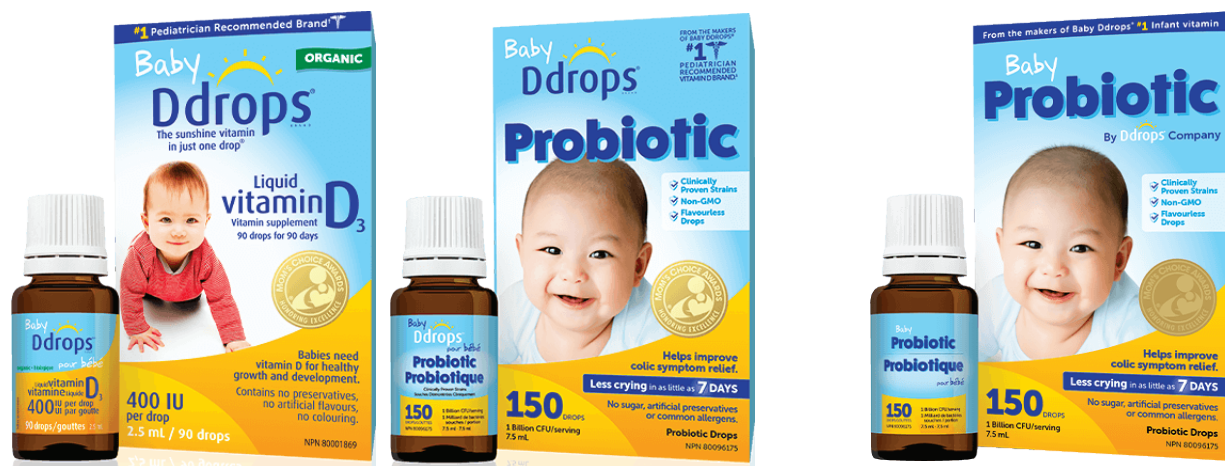
SafeMedicationUse.ca received a report about a parent who bought the wrong product for their baby. The parent meant to get Baby Ddrops, a vitamin D liquid. They mistakenly bought Baby Ddrops Probiotic. Fortunately, a health care provider noticed that the product bought by the parent did not contain any vitamin D. When a baby doesn't get enough vitamin D, their bones may become softer and weaker than they should be.

ISMP Canada shared this report with Ddrops Company who took the initiative to improve the safe use of their products. The image on the right is an updated package and label of the probiotic product which will be available in the coming weeks.

### SafeMedicationUse.ca shares these tips for when you are buying a nonprescription or natural health product:

- Ask your prescriber for a written note stating the product and ingredients they are recommending. Ask them to also include information about what the product will be used for.
- Look for additional information on the side and/or back of the product packaging to help you find the ingredients in the product.
- If you are unsure or would like to confirm that you've selected the correct product, ask the pharmacist for help.

Share your medication experiences at [www.mederror.ca](http://www.mederror.ca) to continue making a difference.



Images on left and centre from <https://vitaminddrops.com/ca-en/products-all/>; accessed Jan 17, 2024.

Image on right of new package and label provided by Ddrops Company.

This newsletter was developed in collaboration with Best Medicines Coalition and Patients for Patient Safety Canada.

Recommendations are shared with healthcare providers, through the ISMP Canada Safety Bulletin, so that changes can be made together.

This newsletter shares information about safe medication practices, is noncommercial, and is therefore exempt from Canadian anti-spam legislation.

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