

## Help Prevent Harmful Medication Incidents

Preventing harm from medication incidents is a responsibility of health professionals.  
**Consumers like you can also play a vital role.**



A medication incident is a mistake with medicine, or a problem that could cause a mistake with medicine. Medication incidents include obvious things like receiving the wrong medicine or dose, but also include problems like a confusing label that might lead to a mistake.

Supporting a safer healthcare system is a shared responsibility. Consumers can report medication incidents to ISMP Canada at [www.SafeMedicationUse.ca](http://www.SafeMedicationUse.ca). When incidents are reported and reviewed, problems that could cause mistakes to happen can often be found and corrected.

Medication incidents can happen anywhere that medicines are prescribed, dispensed or taken. They can happen in hospitals, nursing homes, doctors' offices, clinics, pharmacies and even at home.

Visit [SafeMedicationUse.ca](http://SafeMedicationUse.ca) for useful suggestions on how to reduce the chances of a medication mistake happening to you or to someone in your family!

Brought to you by the  
Institute for Safe Medication Practices Canada (ISMP Canada)

